

help & advice

Tees Valley SmartZone is brought to you in partnership with Arriva, Stagecoach and Go North East.

Arriva North East

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From 3rd May 2026



the smart way to get around Tees Valley by bus



SmartZone is the brilliant way to travel across Tees Valley

SmartZone is valid on all regular local bus services operated by Arriva, Stagecoach and Go North East. With SmartZone, you can jump on the first bus that comes along, saving you time and money.

1-day SmartZone products can be purchased from your driver.

7-day SmartZone products are also available to buy on the bus from your driver, and can be loaded to your existing Smartcard. If you don't already have a Smartcard simply ask your Arriva or Stagecoach driver, or contact Go North East, and we'll send you one out.

1-day and 7-day SmartZone products can also be purchased from the Arriva, Stagecoach or Go North East apps. Just show your smart phone to the driver when you board.

There are U19 versions of these products too.

Or, if you'll only be traveling with only one operator, just speak with your driver when you board - they'll be able to advise the best value day ticket for you.

Ticket Type	Under 19	Adult	Where can I buy it?
1-day Hartlepool	£4.70	£6.10	on-bus / mobile
1-day Teesside	£5.40	£6.90	on-bus / mobile
1-day Tees Valley	£6.70	£9.30	on-bus / mobile
7-day Hartlepool	£17.30	£26.70	on-bus smart / mobile
7-day Teesside	£20.00	£30.80	on-bus smart / mobile
7-day Tees Valley	£26.70	£41.40	on-bus smart / mobile

1-day 'group' tickets for up to 2 adults and 3 kids are also available from your driver, or on mobile apps.

These are priced at £12.80 for Hartlepool, £14.90 for Teesside, and £20.00 for across Tees Valley.

If you're traveling outside the Tees Valley area, simply ask your driver for a '1-day Explorer'.



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